

Public Notice

Low Income Iowans May Qualify For Telephone or Broadband Internet Assistance from Communications 1 Network, Inc.

Financial assistance through the Lifeline program is available to help those who qualify, to afford and maintain either basic telephone service or broadband internet access service, but not both services. Lifeline participation enables Iowans to stay connected to jobs, family, community resources, and government and emergency services.

As of October 23, 2019, consumers in Iowa can begin to check their eligibility for Lifeline service directly by using the National Verifier consumer portal available at CheckLifeline.org. The consumer portal is available in both English and Spanish language versions. Consumers will also be able to mail Lifeline program forms and documentation to USAC for manual review. Consumers and service providers can obtain the Lifeline program application form by going to CheckLifeline.org and clicking on "use paper form." Lifeline application forms are also available from your local telephone or internet service provider, or from the Iowa Utilities Board. Paper forms can be sent by mail to:

USAC Lifeline Support Center
P.O. Box 7081
London, KY 40742

For more information you may contact Communications I Network, Inc. office at 105 South Main Street in Kanawha, Iowa. Phone 641-762-3772 or 888-469-3772 with any questions.

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